

Less Pain, More Gain:

Leadership Skills for Supervisors

Qubus Hotel Kraków • Meeting Room D/E

08:45 ● **Registration**

09:15 ● **Welcome & Intros**

09:30 ● **Creating Cultures of Caring in Veterinary Medicine:**

From Surviving to Thriving | Josh Hartzell

11:00 ● *Coffee break*

11:30 ● **Feedback: Embracing the Discomfort to Optimize Performance**

Josh Hartzell

13:00 ● *Lunch*

14:00 ● **Building Relationships**

Lucy Kane

- Remembering why we do what we do
- (Imperfect) Relationships
- Optimising Relationships & Setting Clear Expectations

16:00 ● *Coffee break*

16:30 ● **Planning the Supervisory Relationship**

Lucy Kane

17:15 ● **Reflections and Wrap-up**

17:30 ● *Finish*

18:00 **Optional social drinks** — *cash bar, all welcome*